

Email: info@kingsbridgecaravanpark.co.uk **Phone:** 01248 490 636

Welcome: PLEASE TEXT YOUR CAR REG ON ARRIVAL TO 07774842199

Arriving on site: BACS or debit card payments will be taken 7 days before arrival. Only prebooked units will be admitted to the Park.

- A Map or an envelope with your name and pitch number on it will be in the porch of the house on your arrival date.
- The back of the map has all the details you need for your safe stay on the park. There is always a member of staff at hand, if you need assistance please ring 07799217121.
- Full service pitches will have a water key inside their envelope for immediate use at the pitch.

Pitching up: The vast majority of our pitches are at least 6m apart laterally from the centre. Please pitch to the far left of the pitch. If you are on a full service pitch, please return the water key to the porch when you leave ready for the next customer.

Using the toilet blocks: The shower blocks will be thoroughly cleaned once a day off peak and twice a day at peak times, please let a member of staff know if you find any problems in the shower block – 07799217121.

Using social areas: Our shop is open 24/7 with a snack machine and cold drinks machine, a list of other items we supply are on the notice board in the shop.

What if I'm unwell on site?

We really hope this doesn't happen but if you're staying on-site and feel unwell please follow the guidance below.

- Go online to NHS 111.
- Call the park phone number 07774842199 to let the park owner know.
- A defibrillator is ready for emergency use in the porch to the house.

Checking out: Please return your water key if you have been using a full service pitch to ensure they are ready for the next guest.

Doing your bit on site: Please respect each other and the park conditions.

- Keep to footpaths where possible and avoid shortcutting across pitches.
- Please obtain permission for guest to visit from the park owner before they enter the park premises and are aware of the park conditions